

## Grievance Redressal Committee Report – 2017-18

The Grievance Redressal Committee (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non- academic matter within the campus through the grievance/ suggestion /complaint box.

The college aims to solve the grievances of the students within stipulated academic and non- academic matter within the campus through grievance/ suggestion /complaint box. The college aims at solving the grievances of the students within stipulated time.

### Objectives of the committee –

The Grievance Redressal Committee has been developed to settle the grievances of the students and other stakeholders within a reasonable time period for further strengthening the bond of the students with the college by providing them counseling and guidance facilities to a satisfaction level for maintaining a convenient ambience of academic teaching and learning.

### Grievance Redressal Committee -

Sr. No	Name of the Committee Member	Designation
01	Prof. P. S. Patil	Chairperson
02	Prof. Shweta V. Vaidya	Coordinator
03	Prof. Sagarraj R. Cahvan	Students Development Officer
04	Mr. Abhijit Subhash Bhandarkar	LMC Member
05	Mr. Dilipsing Ajabsing Patil	LMC Member
06	Mrs Renu Parsad	Social worker member
07	Adv. P. D. Bhavsar	Member Adv. Amalner
07	Prof. Vijaykumar B. Waghmare	IQAC Coordinator
08	Prof. Jagdish S. Sonwane	NSS Member
09	Prof. Anita M. Khedkar	Member
10	Mr. Anil S. Wani	Member
11	Salunkhe Bhusan	Student Member
12	Suresh Baburao Palkhe	Parent member

### Procedure for Grievance redressal -

1. Grievance redressal committee (GRC) shall consider only individual grievances of specific nature of students and staff.
2. The GRC shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/student.
3. Post receipt of the complaint/application the committee will discuss the case in meeting headed by Principal of the college and decide on the merit of case regarding scope of further discussion investigation and act promptly.



4. The GRC may mediate between complainant and defendant against who the complaint has been made, it required.
5. GRC shall consider redressing of grievances within a reasonable time.
6. The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.

**Activities and work of the Grievance Redressal Committee -**

1. No any complaint has been received by the students and staff during this year.
2. GRC has made awareness among students and create environment students to feel free to drop the writing (can be anonymous if required) in the grievance/ suggestion box.
3. Individual counseling, guidance and mentoring to the students as and when required.
4. Posters, handbills and awareness material which provided by university has been distributed to students and posted on college notice board.

**Students Development Officer**

(Prof. Shweta V. Vaidya)

  
IQAC Coordinator  
Prof. Vijaykumar Waghmare



  
Principal  
Dr. P.S. Patil

## Grievance Redressal Committee Report – 2018-19

The Grievance Redressal Committee (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non- academic matter within the campus through the grievance/ suggestion /complaint box.

The college aims to solve the grievances of the students within stipulated academic and non- academic matter within the campus through grievance/ suggestion /complaint box. The college aims at solving the grievances of the students within stipulated time.

### Objectives of the committee –

The Grievance Redressal Committee has been developed to settle the grievances of the students and other stakeholders within a reasonable time period for further strengthening the bond of the students with the college by providing them counseling and guidance facilities to a satisfaction level for maintaining a convenient ambience of academic teaching and learning.

### Grievance Redressal Committee -

Sr. No	Name of the Committee Member	Designation
01	Prof. P. S. Patil	Chairperson
02	Prof. Shweta V. Vaidya	Coordinator
03	Prof. Bharat D. Khandagale	Students Development Officer
04	Mr. Abhijit Subhash Bhandarkar	LMC Member
05	Mr. Dilipsing Ajabsing Patil	LMC Member
06	Mrs Renu Parsad	Social worker member
07	Adv. Kazi	Membar Adv. Amalner
07	Prof. Vijaykumar B. Waghmare	IQAC Coordinator
08	Prof. Jagdish S. Sonwane	NSS Member
09	Prof. Anita M. Khedkar	Member
10	Mr. Anil S. Wani	Member
11	Salunkhe Bhusan	Student Member
12	Suresh Baburao Palkhe	Parent member

### Procedure for Grievance redressal -

1. Grievance redressal committee (GRC) shall consider only individual grievances of specific nature of students and staff.
2. The GRC shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/student.
3. Post receipt of the complaint/application the committee will discuss the case in meeting headed by Principal of the college and decide on the merit of case regarding scope of further discussion investigation and act promptly.



4. The GRC may mediate between complainant and defendant against who the complaint has been made, it required.
5. GRC shall consider redressing of grievances within a reasonable time.
6. The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.

**Activities and work of the Grievance Redressal Committee -**

1. No any complaint has been received by the students and staff during this year.
2. GRC has made awareness among students and create environment students to feel free to drop the writing (can be anonymous if required) in the grievance/ suggestion box.
3. Individual counseling, guidance and mentoring to the students as and when required.
4. Posters, handbills and awareness material which provided by university has been distributed to students and posted on college notice board.

**Students Development Officer**  
(Dr. Bharat D. Khandagale)

  
IQAC Coordinator  
Prof. Vijaykumar Waghmare



  
Principal  
Dr. P.S. Patil

## Grievance Redressal Committee Report – 2019-20

The Grievance Redressal Committee (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non- academic matter within the campus through the grievance/ suggestion /complaint box.

The college aims to solve the grievances of the students within stipulated academic and non- academic matter within the campus through grievance/ suggestion /complaint box. The college aims at solving the grievances of the students within stipulated time.

### Objectives of the committee –

The Grievance Redressal Committee has been developed to settle the grievances of the students and other stakeholders within a reasonable time period for further strengthening the bond of the students with the college by providing them counseling and guidance facilities to a satisfaction level for maintaining a convenient ambience of academic teaching and learning.

### Grievance Redressal Committee –

Sr. No	Name of the Committee Member	Designation
01	Prof. P. S. Patil	Chairperson
02	Prof. Shweta V. Vaidya	Coordinator
03	Prof. Bharat D. Khandagale	Students Development Officer
04	Mr. Abhijit Subhash Bhandarkar	LMC Member
05	Mr. Dilipsing Ajabsing Patil	LMC Member
06	Mrs Renu Parsad	Social worker member
07	Adv. Kazi	Membar Adv. Amalner
07	Prof. Vijaykumar B. Waghmare	IQAC Coordinator
08	Prof. Jagdish S. Sonwane	NSS Member
09	Prof. Anita M. Khedkar	Member
10	Mr. Anil S. Wani	Member
11	Salunkhe Bhusan	Student Member

### Procedure for Grievance redressal -

1. Grievance redressal committee (GRC) shall consider only individual grievances of specific nature of students and staff.
2. The GRC shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/student.
3. Post receipt of the complaint/application the committee will discuss the case in meeting headed by Principal of the college and decide on the merit of case regarding scope of further discussion investigation and act promptly.



4. The GRC may mediate between complainant and defendant against who the complaint has been made, it required.
5. GRC shall consider redressing of grievances within a reasonable time.
6. The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.

**Activities and work of the Grievance Redressal Committee -**

1. No any complaint has been received by the students and staff during this year.
2. GRC has made awareness among students and create environment students to feel free to drop the writing (can be anonymous if required) in the grievance/ suggestion box.
3. Individual counseling, guidance and mentoring to the students as and when required.
4. Posters, handbills and awareness material which provided by university has been distributed to students and posted on college notice board.

**Students Development Officer**  
(Dr. Bharat D. Khandagale)

  
IQAC Coordinator  
Prof. Vijaykumar Waghmare



  
Principal  
Dr. P.S. Patil

## Grievance Redressal Committee Report – 2020-21

The Grievance Redressal Committee (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non- academic matter within the campus through the grievance/ suggestion /complaint box.

The college aims to solve the grievances of the students within stipulated academic and non- academic matter within the campus through grievance/ suggestion /complaint box. The college aims at solving the grievances of the students within stipulated time.

### Objectives of the committee –

The Grievance Redressal Committee has been developed to settle the grievances of the students and other stakeholders within a reasonable time period for further strengthening the bond of the students with the college by providing them counseling and guidance facilities to a satisfaction level for maintaining a convenient ambience of academic teaching and learning.

### Grievance Redressal Committee –

Sr. No	Name of the Committee Member	Designation
01	Prof. P. S. Patil	Chairperson
02	Prof. Shweta V. Vaidya	Coordinator
03	Prof. Bharat D. Khandagale	Students Development Officer
04	Mr. Abhijit Subhash Bhandarkar	LMC Member
05	Mr. Dilipsing Ajabsing Patil	LMC Member
06	Mrs Renu Parsad	Social worker member
07	Adv. Kazi	Membar Adv. Amalner
07	Prof. Vijaykumar B. Waghmare	IQAC Coordinator
08	Prof. Jagdish S. Sonwane	NSS Member
09	Prof. Anita M. Khedkar	Member
10	Mr. Anil S. Wani	Member
11	Salunkhe Bhusan	Student Member

### Procedure for Grievance redressal -

1. Considering the COVID-19 Pandemic situation, the GRC worked online mode to solve the issues and problems of the students.
2. Grievance redressal committee (GRC) shall consider only individual grievances of specific nature of students and staff.
3. The GRC shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/student.



4. Post receipt of the complaint/application the committee will discuss the case in meeting headed by Principal of the college and decide on the merit of case regarding scope of further discussion investigation and act promptly.
5. The GRC may mediate between complainant and defendant against who the complaint has been made, it required.
6. GRC shall consider redressing of grievances within a reasonable time.
7. The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.

#### **Activities and work of the Grievance Redressal Committee -**

1. Considering the COVID-19 Pandemic situation, GRC has made available the online platform to lag the complaint by email to the Student Development Officer.
2. No any complaint has been received by the students and staff during this year.
3. GRC has made awareness among students and create environment students to feel free to drop the writing (can be anonymous if required) in the grievance/ suggestion box.
4. Individual counseling, guidance and mentoring to the students as and when required.
5. Posters, handbills and awareness material which provided by university has been distributed to students and posted on college notice board.

#### **Students Development Officer**

(Dr. Bharat D. Khandagale)

  
IQAC Coordinator  
Prof. Vijaykumar Waghmare



  
Principal  
Dr. P.S. Patil



## Grievance Redressal Committee Report - 2021-2022

The Grievance Redressal Committee has been constituted as per the rules of the University and it worked to redress the grievances arises in the campus by students in the college.

**The committee's perspective** - The committee has formed to work to solve the problems of students and staff for the good and smooth running of the college

**Functioning of the Committee** - A peaceful and stimulating atmosphere is created in the college premises.

### Purpose of the Committee

- College Grievance Redressal Committee Grievances of faculty, staff and students of the college are redressed
- This committee works as per Section 97 of Maharashtra University Act 1994. Grievance Redressal Committee mainly receives various types of complaints from students and redressal them.

### Grievance Redressal Committee

Sr. No	Name of the Committee Member	Designation
01	Dr. P. S. Patil	Chairperson
02	Dr. Anita M. Khedkar	Students Development Officer
03	Mr. Abhijit Subhash Bhandarkar	LMC Member
04	Mr. Pandharinath Vitthal Nikumbh	LMC Member
05	Mrs Bharti Patil	Social worker member
06	Adv. P. D. Bhavsar	Member Adv. Amalner
07	Prof. Vijaykumar B. Waghmare	IQAC Coordinator
08	Dr. Asmita Sarvaiya	NSS Member
09	Prof. Shweta V. Vaidya	Member
10	Mr. Anil S. Wani	Member
11	Patil Divyani Kishore	Student Member
12	Mahajan Bhikan Sukdev	Parent member

### Grievance Redressal Committee Meetings -

1. Grievance Redressal Committee meeting was held on 11/01/2021
2. Planning for the academic year 2021-22
3. Grievance Redressal Committee meeting was held on 22/02/2021.
4. Grievance Redressal Committee meeting was held on 05/04/2021.



## Activities conducted Grievance Redressal

**Grievance Redressal Committee (GRC)** - Internal complaint Committee address the grievance received from the ladies staff and girl students. Women Development Cell works to build gender sensitive atmosphere in campus. No any complaint has been received by the students during this year.

- A. Program like self defense technique, life education sessions, legal and sex education are conducted by Women Cell and Student Development Department. They are made aware issues like Sexual Harassments, Anti Ragging and Grievance Redressal Cell as working place.
- B. Personality Development seminar- this college has organized one day personality development seminar on 24-03-2022 on subject women and their health. Total participants were 74 from different colleges of surrounding.
- C. **Swayamsiddha karate and Taykando training program:** This program was conducted from 21.03.2022 to 29.03.2022 .Total participants were 54 girls from this college only, girls were trained for offence and self defense in emergency times.
- D. **Counseling of student-** is done by teachers and professional counselor. Counselors include lady teachers which make it easier for girls to express themselves freely.
- E. **Outdoor Programs:** Ladies teacher accompanies students on field visits and NSS residential camp, study tours and agency visits-The lectures on Diet and Nutrition and Health camp are organize for the students. Ladies common room, clean washroom is available.
- F. **College ensures the safety of students-** CCTVs are installed in campus and Security guards are placed at college campus.

**Students Development Officer**

(Dr. Anita M. Khedkar)

  
IQAC Coordinator  
Prof. Vijaykumar Waghmare



  
Principal  
Dr. P.S. Patil

**Shram Safalya Education Society's**

**PANDIT JAWAHARLAL NEHRU COLLEGE OF SOCIAL WORK, AMALNER**

**Grievance Redressal Committee Report – 2022-23**

The Grievance Redressal Committee has been constituted as per the rules of the University and it worked to redress the grievances arises in the campus by students in the college.

**The committee's perspective** - The committee has formed to work to solve the problems of students and staff for the good and smooth running of the college

**Functioning of the Committee** - A peaceful and stimulating atmosphere is created in the college premises.

**Purpose of the Committee**

- College Grievance Redressal Committee Grievances of faculty, staff and students of the college are redressed
- This committee works as per Section 97 of Maharashtra University Act 1994. Grievance Redressal Committee mainly receives various types of complaints from students and redressal them.

**Grievance Redressal Committee**

<b>Sr. No</b>	<b>Name of the Committee Member</b>	<b>Designation</b>
01	Dr. P. S. Patil	Chairperson
02	Dr. Anita M. Khedkar	Students Development Officer
03	Mr. Abhijit Subhash Bhandarkar	LMC Member
04	Mr. Anurupa Abhijit Bhandarkar	LMC Member
05	Mrs Renu Parsad	Social worker member
06	Adv. P. D. Bhavsar	Membar Adv. Amalner
07	Prof. Vijaykumar B. Waghmare	IQAC Coordinator
08	Dr. Asmita Sarvaiya	NSS Member
09	Prof. Shweta V. Vaidya	Member
10	Mr. Anil S. Wani	Member
11	Bhoi sonal Amrut	Student Member
12	Mahajan Bhikan Sukdev	Parent member

**Grievance Redressal Committee Meeting 2022-23**

1. Grievance Redressal Committee meeting was held on 29/08/2022
2. Planning for the academic year 2022-23



3. Grievance Redressal Committee meeting was held on 19/09/2022
4. Grievance Redressal Committee meeting was held on 27/02/2023

### **Activities conducted Grievance Redressal -**

**Grievance Redressal Cell-** Internal complaint Committee address the grievance received from the ladies staff and girl students. Women Development Cell works to build gender sensitive atmosphere in campus. Program like self defense technique, life education sessions, legal and sex education are conducted by Women Cell and Student Development Department. They are made aware issues like Sexual Harassments, Anti Ragging and Grievance Redressal Cell as working place. No any complaint has been received by the students during this year.

### **Students Development Officer**

(Dr. Anita M. Khedkar)

  
IQAC Coordinator  
Prof. Vijaykumar Waghmare



  
Principal  
Dr. P.S. Patil